

William Worker
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Objective: Sales Associate in a retail environment.

Languages: Bilingual: English & Spanish

- Able to communicate clearly and effectively verbally.

Highlights:

- Legendary customer service skills.
- Flexible, willing to work any shift.
- Class C Driver's License, clean driving record and reliable transportation.
- Proficient in Microsoft Word, Excel & PowerPoint.
- Able to type 60 WPM.

Experience: Sutter Buttes Little League Yuba City, CA
Volunteer May 2014 to Present

- Cashier at the concession stands during little league games.
- Increased sales by 25% by utilizing suggestive selling techniques.
- Totaled price and tax on purchases using cash register and accepted payments and made change.
- Removed and recorded amount of cash in register at end of shift with 100% accuracy.

Downtown Business Association Yuba City, CA
Volunteer June 2014 to June 2014

- Set up and took down over 50 tables for vendors at the annual summer stroll event.
- Superb time management skills. Completed 100% of tasks assigned under strict time constraints.
- Provided clean up after the event. Successfully picked up litter and debris over a four block radius.

American Red Cross Yuba City, CA
Volunteer January 2014 to April 2014

- Greeted guests entering office, determined nature and purpose of visit and provided needed information. Attentive listener/exhibit genuine interest in customer needs.
- Answered multi-line telephones, directed up to 100 calls per day and delivered messages to appropriate staff.
- Scheduled appointments and registered guests for classes with 100% accuracy.

Education: Feather River Academy Yuba City, CA
High School Diploma 2015

- Perfect Attendance Award 2014
- Football Team Captain 2012-2014
- Baseball 2012-2014, MVP in 2013 and 2014